Pitchero Registration for Parents

The registration process for Richmond Cricket Club colts uses Pitchero.

As children under the age of 14 are unable to create their own user account, all parents & guardians should register using the parent role to connect your user account to your children. We suggest that parents of ALL juniors (U17 and below) should register.

You will then be able to receive communications from the club on behalf of your children. Important: As a parent, you SHOULD NOT register as a player unless of course you are one!

1. After registering your email address with Pitchero, select the 'Parent role, then "Add your children to apply for the Parent role".

2. In the box provided, start typing the name of your first child. This will then search the membership database and bring up a list of results that match the name you have typed into the box. If your child's name appears on the list, then click on it. If the child hasn't been added to the database by an admin, you should click the "Click here if your child is not in the list" button.

3. Type the name of the child and click the add button, this will then add a new member to the database when the registration form has been submitted (The request will be accepted by club admin).

4. When all playing children have been added to the registration form, click the Next Step button to be taken to the registration form questions. The questions on the registration form are split into sections, depending on the number of children within the application.

5. It is important that you read the Club Code of Conduct for Parents and Carers and the Club Safeguarding Policy.

6. You should complete emergency contact and medical information on behalf of your child(ren). This data is then stored against the child within the membership database and is made available to the Age Group Managers.

7. When all questions on the form are complete, click the Complete Application button to send the application to the Club Admin for approval.

8. Once the registration is approved, you will be prompted to update your information, such as address and DoB. In Pitchero, find these prompts under 'Settings>My Details. You will also be able to update your children's information in the same place.

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